



Screening for Attrition and Performance with Non-Cognitive Measures

Presented to:

Military Operations Research Society Workshop

Working Group 2 (WG2): Retaining Personnel

27 January 2010

Lead Researchers: Tonia Heffner, Len White, Robert Kilcullen

Presented by:

Dr. Michael Rumsey, <u>michael.rumsey1@us.army.mil</u>, 703-602-7763; U.S. Army Research Institute for the Behavioral and Social Sciences

maintaining the data needed, and c including suggestions for reducing	ompleting and reviewing the collect this burden, to Washington Headqu uld be aware that notwithstanding ar	o average 1 hour per response, includion of information. Send comments a arters Services, Directorate for Inforty other provision of law, no person to the provision of law of the provision of law of the provision of law.	regarding this burden estimate of mation Operations and Reports	or any other aspect of the 1215 Jefferson Davis	is collection of information, Highway, Suite 1204, Arlington	
1. REPORT DATE 27 JAN 2010 2. REPORT 1		2. REPORT TYPE		3. DATES COVERED 00-00-2010 to 00-00-2010		
4. TITLE AND SUBTITLE	5a. CONTRACT NUMBER					
Screening for Attri	ive Measures	5b. GRANT NUMBER				
				5c. PROGRAM ELEMENT NUMBER		
6. AUTHOR(S)				5d. PROJECT NUMBER		
				5e. TASK NUMBER		
				5f. WORK UNIT NUMBER		
7. PERFORMING ORGANIZATION NAME(S) AND ADDRESS(ES) U.S. Army Research Institute for the Behavioral and Social Sciences, Arlington, VA, 22202				8. PERFORMING ORGANIZATION REPORT NUMBER		
9. SPONSORING/MONITORING AGENCY NAME(S) AND ADDRESS(ES)				10. SPONSOR/MONITOR'S ACRONYM(S)		
				11. SPONSOR/MONITOR'S REPORT NUMBER(S)		
12. DISTRIBUTION/AVAILABILITY STATEMENT Approved for public release; distribution unlimited						
13. SUPPLEMENTARY NOTES Personnel and National Security: A Quantitative Approach (Unclass), 25-28 January 2010, Johns Hopkins University Applied Physics Laboratory, Laurel, Maryland						
14. ABSTRACT						
15. SUBJECT TERMS						
16. SECURITY CLASSIFIC	17. LIMITATION OF	18. NUMBER	19a. NAME OF			
a. REPORT unclassified	b. ABSTRACT unclassified	c. THIS PAGE unclassified	Same as Report (SAR)	OF PAGES 16	RESPONSIBLE PERSON	

Report Documentation Page

Form Approved OMB No. 0704-0188



ARI Selection and Assignment Research



Goal: Develop and validate non-cognitive measures against performance/attitudinal outcomes to enhance selection and assignment

Personnel Selection Tests

Armed Services Vocational Aptitude Battery (ASVAB) cognitive measures

- AFQT (math, verbal)
- Technical (e.g., mechanical)

+

ARI non-cognitive measures

- Temperament
- Person-environment fit

Training

- Leader Development
- Education
- Mentoring
- Operational experience,

Outcomes

Performance

- Knowledge
- Skills
- Leadership

Attitudes

- Army values
- Warrior ethos
- Career intent



Whole-person assessment = cognitive + non-cognitive measures



Organization of this Presentation



- Non-cognitive measures for enlisted Soldiers
 - Tier Two Attrition Screen
 - TAPAS Screen and TOPS program
 - Way ahead
- Non-cognitive measures for officers



- Educational Tier 2 (mostly GEDs) enlistments have historically been capped at 10% because Tier 2 have about 50% higher first-term loss rates than Tier 1
- U.S. Army Research Institute developed the Tier Two Attrition Screen (TTAS) to identify Tier 2 with loss rates more similar to Tier 1
- TTAS combines predictors of first-term enlisted attrition for "whole-person" assessment
 - Cognitive: Subtests from Armed Services Vocational Aptitude Battery
 - Motivation: Assessment of Individual Motivation (AIM)
 - Physical : Gender-normed Body Mass Index

Scores from these measures are combined into a TTAS score
Higher TTAS Score = Lower Likelihood of Attrition



Assessment of Individual Motivation (AIM)

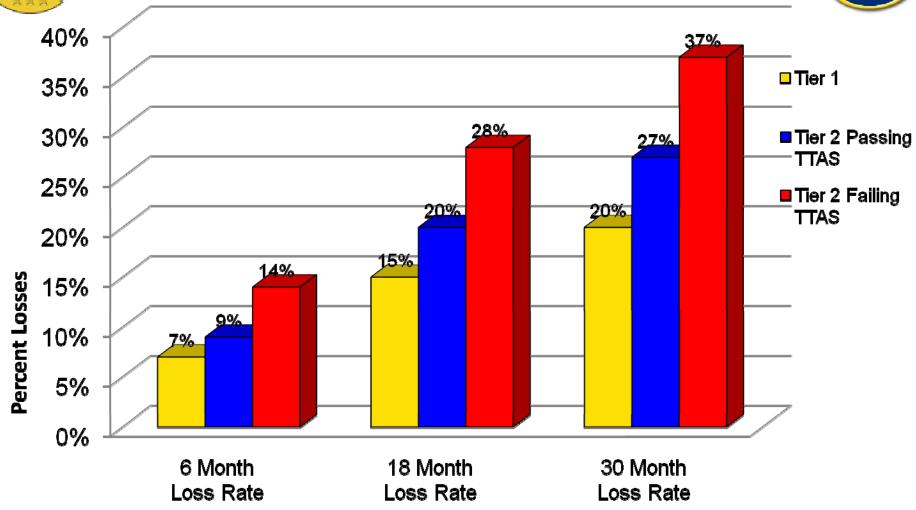


- 27-item, non-cognitive test for measuring Dependability, Adjustment, Physical Conditioning, Leadership, Work Orientation, and Agreeableness
 - Special Army test at MEPCOM; 25 minutes
- 2 responses made for each 4-statement item: behaviors/preferences most and least like respondent
- Predicts attrition and "will do," motivational aspects of performance (e.g., indiscipline, job effort)
- Scale scores have a low correlation with minority group status and gender



How comparable are loss rates for Tier 2 passing TTAS and loss rates for Tier 1?





Note: Sample sizes, from left to right, are:

6-Month – 166055, 25325, 21524; 18-Month – 114272, 17445, 15146; 30-Month – 68010, 9552, 8353



Way Ahead: Tier 2 Screening



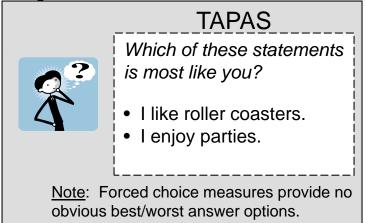
- Computerized AIM Implementation on the ASVAB platform at all MEPS
 - Added mode will make it easier to accomplish AIM testing
- Improve TTAS Prediction of Attrition and Performance
 - Close gap between loss rates of Tier 2 passing TTAS and Tier 1
 - FY10 testing of Tier 2 applicants on Tailored Adaptive
 Personality Assessment System (TAPAS) and AIM and follow-up analyses of prediction of attrition and performance



TAPAS: Tailored Adaptive Personality Assessment System



- 15 dimensions including:
 - AchievementOptimism
 - Non-delinquencyPhysical conditioning
 - Even-temperedAttention seeking
 - Intellectual efficiency
- Computer-adaptive test delivered on the CAT-ASVAB platform at MEPS
- Paired forced-choice self-descriptors



- TAPAS provides two scores for each applicant
 - "Can do" predicts AIT grades, training graduation rates, job knowledge
 - "Will do" predicts APFT scores, job effort, indiscipline rate, attrition
- Females score slightly higher than males
- Blacks and Hispanics score slightly higher than Whites



AIM and TAPAS Constructs



AIM CONSTRUCTS

Dependability

Adjustment

Physical Conditioning

Leadership

Work Orientation

Agreeableness

TAPAS CONSTRUCTS

Non-delinquency

Optimism

Physical Conditioning

Dominance

Achievement

Even Tempered

Generosity

Excitement Seeking

Intellectual Efficiency

Orderliness

Tolerance

Cooperation

Sociability

TAPAS assesses these unique constructs



Research Approach: Validating TAPAS

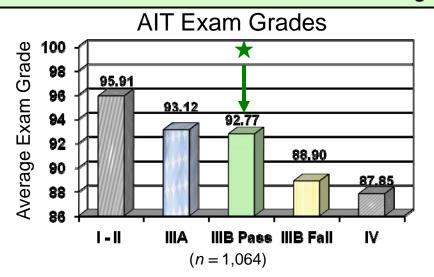


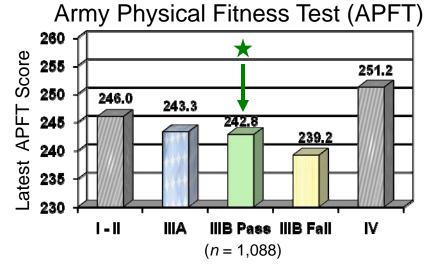
- Administered non-cognitive selection measures (TAPAS) to enlisted Soldiers from all components at Reception BNs (approx 11K in 2007)
- Tracked Soldiers to completion of AIT/OSUT
- Collected outcome data in Initial Entry Training (IET)
 - Attrition (RA only), AIT course grades (subset of MOS), graduation rates
 - For 6 targeted MOS (11B, 19K, 31B, 63B, 68W, 88M):
 - ⇒ Job knowledge test
 - ⇒ Self-report: APFT scores; Disciplinary rates; Career intent
 - ⇒ Job performance ratings from drill sergeants and peers
- Continuing to track through first term of enlistment

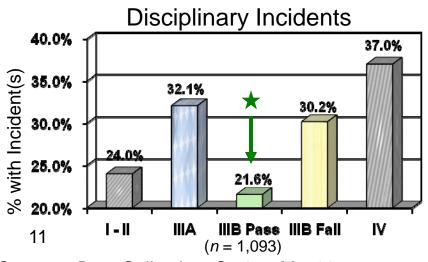


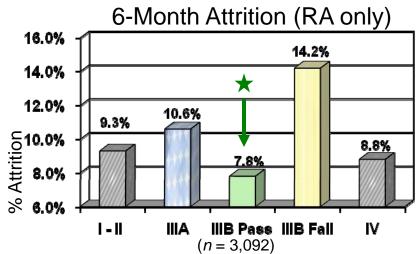
TAPAS Related to Training Outcomes in Research Setting

Tier 1 NPS CAT IIIB Soldiers <u>passing</u> TAPAS screen perform similar to or better than Soldiers in Higher AFQT Categories









Outcome Data Collection: Oct07 - May08



IOT&E: Tier 1 Performance Screen (TOPS)



Testing and Screening Process

- Administer TAPAS in MEPS to Army and Air Force applicants; phased in May-Aug 09
 - All Tier 1 (high school diploma graduates) NPS applicants
 - Exception: CAT I-IIIB applicants arriving at MEPS with valid ASVAB score
 - All Tier 2 (non high school diploma graduates) NPS applicants starting Mar 10
- Use TAPAS to screen out a small number of low motivated CAT IV Army applicants (no screening for Air Force)
- Screen at the 10th percentile; ~ bottom 13% are ineligible

IOT&E concept endorsed by Secretary of the Army, 6 Jan 09 Implementation plan approved by Army G-1, 11 Mar 09 Supported by CG, USAAC, 24 Mar 09 Implementation memo signed by DMPM, 3 Apr 09



IOT&E: Tier 1 Performance Screen (TOPS)



Testing and Evaluation Process

- Administer TAPAS in 7 MEPS (began 4 May 09)
 - All Tier 1 (high school diploma graduates) NPS applicants
 - Exception: CAT I-IIIB Soldiers arriving at MEPS with valid ASVAB score
 - Phased implementation of TAPAS testing will have reached all MEPS by 17 July
- Track Soldiers to completion of Initial Entry Training (IET) and evaluate performance outcomes across AFQT categories
 - Attrition (AC only), AIT grades (as available), graduation rates
 - For 8 targeted MOS (11B, 19K, 25U, 31B, 42A, 63B, 68W, 88M):
 - ⇒ Job knowledge test
 - ⇒ Self report: APFT scores; disciplinary rates; career intent
 - ⇒ Job performance ratings from drill sergeants
- Review at 6 month intervals for evaluation/modification

IOT&E concept endorsed by Secretary of the Army, 6 Jan 09



Way Ahead:

Non-cognitive Measures for Enlisted Personnel

2007 2008 2009 2010 2011 2012 2013



Research Longitudinal Validation

- •Track Soldiers; assess at 18 and 36 m. TIS
- •Validate non-cognitive measures for selection against first term performance

Research Training Validation

- Identified/administered noncognitive measures to new Soldiers in a research setting
- Validated non-cognitive measures for training criteria
- Validated TAPAS as potential screening tool

In-service Validation

 Validate TAPAS to select NCOs for special assignments (recruiter, drill sergeant)

Classification Validation

 Validate non-cognitives for MOS classification



- Administer TAPAS at MEPS
- Track Soldiers; Assess at end of training, 18 m., and 36 m. TIS
- Validate operational TAPAS for selection against first term performance

Completed Research

Research evaluation

Operational evaluation



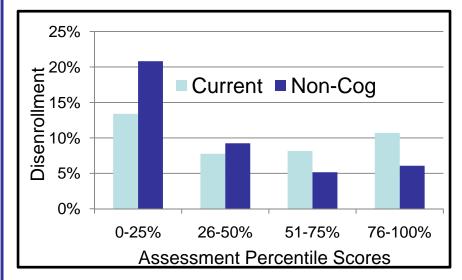
ARI Research: Non-cognitive Measures for Officers



Research goal: Develop/refine and validate non-cognitive measures to predict attitudinal and performance outcomes: Career continuance, Junior officer performance, and Senior leader potential.

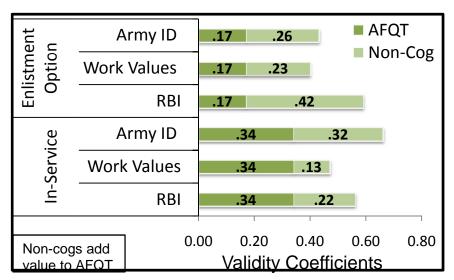
Initial research findings: ARI non-cognitive measures increase prediction of ROTC continuation and OCS career intentions, beyond traditional screening measures.

Predictors of ROTC Continuation



Current System: Overall Whole Person Score Non-Cog Measure: Cadet Background Evaluation Form

Predictors of Career Intentions in OCS



Army ID: Strength, ability and depth of Army identification Work Values: Work-related desires and priorities RBI (Rational Biodata Inventory): Job-related temperaments



Way Ahead:

Non-cognitive Measures for Officer Screening

2009 2011 2012 2013 2014 2010

> Development of Officer Predictor Measures (ROTC/OCS)

Transition of validated measures to AAC/TRADOC for officer accessioning

Subject to available funding

Officer Job **Analysis**

Predictive Validity of **New Measures**

Development of Criterion Measures of Officer Job Performance (ROTC/OCS) Analyses to refine **Branch Assignment**

- Subject to available funding

Final Products

- Specification of officer performance requirements across rank & branch
- Validated tests for officer candidate selection and branch assignment